



MEMORANDUM OF AGREEMENT ENTERED INTO BETWEEN THETHA THETHA CELLULAR SERVICES (PTY) LTD

(Registration No: 2003/008640/07) (hereinafter referred to as "THETHA THETHA") AND

Name & Surname/Company Name: _____

Identity #: _____ VAT Registration #: _____ Company Reg. #: _____

Reference Number: _____

Physical Address: _____
which address is also chosen domicilium citandi et executandi by the OPERATOR (STAND NUMBER/STREET/NEAREST TOWN/PROVINCE)

Contact #: _____ Fax #: _____ Cell #: _____ Email: _____

Postal Address: _____
(hereinafter referred to as "the OPERATOR")

WHEREAS THETHA THETHA has a business system suitable to establishing and operating a mobile prepaid airtime and electricity vending business and the OPERATOR desires to establish and operate this business subject to the terms and conditions set out in this agreement.

IT IS AGREED THAT THETHA THETHA sells to the OPERATOR, who hereby purchases a business system suitable for establishing and operating a mobile prepaid airtime and electricity vending business described hereunder ("the goods") upon the conditions of this agreement as set out herein.

Due to the new RICA law, we require a clear copy of your ID and proof of physical address (not a P.O Box address) if the machine goes under an individual's name. Should it go under a company name, we require company name, registered address, registration number and a legally authorised company representative (s) details including, full name and surname, identity number, residential or business address and contact number.

1. **DESCRIPTION OF GOODS:** A Creon terminal comprising a Point Of Sale (POS) terminal; High Capacity Li-Polymer battery with built in charging circuitry and electricity cable.
2. **PURCHASE PRICE: R 3 750.00 (Incl. Vat) + delivery fee of R 150.00 = R 3 900.00 (No returns and no refunds)**
 - 2.1 Laybye – Laybye purchase MUST be completed within 3 Months
 - 1ST payment : R 1 400.00 – Payment Made _____
 - 2ND Payment : R 1 200.00 – Payment Made _____
 - Final Payment: R 1 150.00 – Payment Made _____
3. **DURATION:** The agreement will commence from the date of signature and shall be valid as long as the OPERATOR abides by the terms of this agreement, failing which; it will be terminated in accordance with the provisions of this agreement. Every 24 months the sim card in the terminal may need to be updated.
4. **OBLIGATIONS OF THETHA THETHA:** THETHA THETHA shall, only provided that the payment referred to in clause 2 has been made in full:
 - 4.1 Supply a Creon terminal as per above.
 - 4.2 This will include R **100.00** Airtime / electricity credit.
 - 4.3 Provide the OPERATOR with a unique reference number to be used for bank deposits
 - 4.4 Provide the OPERATOR with discounted prepaid airtime and electricity rates (as per schedule included), enabling the OPERATOR to sell this airtime and electricity at a profit. These discounts are subject to change without notice.
 - 4.5 Utilize its best endeavors to comply with any supply and/or delivery and any technical backup of the goods but shall not be liable to the OPERATOR for any losses or damages whatsoever, including consequential losses, in the event of such supply or delivery or any technical backup being delayed, interrupted or cancelled for any reason whatsoever or in the event that the goods are faulty in any respect. THETHA THETHA may in its discretion refer the OPERATOR to a third party who may undertake the supply and/or delivery and/or technical backup in its own name and behalf and / or as an agent of THETHA THETHA.
 - 4.6 Some electricity providers require pre-approval of a vendor's address before electricity vending can be activated. The turn-around time for approval can take up to 31 days (THIRTY-ONE DAYS) and Thetha Thetha **cannot** guarantee the success of the application.
 - 4.7 Thetha Thetha will not be held liable for changes made to electricity areas covered by Easy Pay, ESKOM or municipalities.
5. **OBLIGATIONS OF OPERATOR**
 - 5.1 The OPERATOR shall ensure that the goods are only used with due skill and care in accordance with THETHA THETHA'S specifications as given from time to time. The OPERATOR shall not alter or modify the goods.
 - 5.2 The OPERATOR shall ensure that only legal power sources are used for the goods.
 - 5.3 The OPERATOR indemnifies THETHA THETHA against any claim of any nature whatsoever which may at any time be made against THETHA THETHA arising from or connected directly or indirectly with the goods or the use or possession thereof.
 - 5.4 THETHA THETHA shall not be liable for any direct or consequential damages or loss suffered by the OPERATOR emanating from this agreement.
 - 5.5 Should the OPERATOR be dormant for 2 months or more, the Creon (POS) will be simswapped and will not be able to sell prepaid airtime or electricity. To activate, a reconnection fee of R 150.00 and courier fees will be charged to the OPERATOR.
 - 5.6 Instructions on the sticker under the Creon terminal must be complied with fully.
 - 5.7 Thetha Thetha will debit the OPERATOR balance for **R 30.00** on the 4th day of each month for sim card and GPRS usage. The **OPERATOR must ensure that there is sufficient credit balance to cover this R 30.00 debit.**
 - 5.8 Where Eskom or municipalities supplying electricity tokens do not make any provision for reversals or refunds, THETHA THETHA, while doing everything possible to assist, cannot extend more rights to its customers than it receives. In the unlikely event that an electricity voucher does not print for any reason, the OPERATOR should not refund the customer. **The last electricity voucher sold to a specific meter number can be reprinted and a pin number regenerated.** If the customer is unable to recharge his/her meter with the electricity pin no. provided, the customer should call the ESKOM or municipality helpline number on the voucher.
 - 5.9 **If an electricity voucher does not print at all, please try and sell the voucher again. Please make sure that the same Rand amount is used again for the same meter number. If the voucher does not print properly due to a mechanical issue, e.g. running out of paper, running out of battery or a dropped network signal you must wait for 30 seconds and then request a reprint.**

- 5.10 There is a limit of R500 per purchase for all Eskom meters and a R1000 limit for some municipalities.
- 5.11 The OPERATOR should not refund a customer for a "problem" airtime voucher until THETHA THETHA has confirmed with the network whether it has been used.
- 5.12 The OPERATOR may not migrate the CREON POS terminal to another Service provider base or make any changes to the software the CREON POS terminal came with unless written consent from Thetha Thetha is given.
- 5.13 The OPERATOR may only charge a customer the face value of the airtime or electricity voucher, should an OPERATOR charge a customer over and above the face value of the voucher, this contract will be cancelled.

6. PAYMENTS

- 6.1 The OPERATOR shall pay all monies due to THETHA THETHA directly to THETHA THETHA'S bank account the details whereof are as follows:
- | | |
|---------------------------|---------------------|
| BANK: | ABSA BANK |
| ACCOUNT NAME: | THETHA THETHA |
| ACCOUNT TYPE: | CURRENT ACCOUNT |
| BRANCH: | HEERENGRAHT |
| BRANCH CODE: | 632756 |
| ACCOUNT NUMBER: | 406 700 6647 |
| DEPOSIT REFERENCE NUMBER: | 2S..... |

Only cash and eft deposits are accepted. If a cheque deposit is made, the prepaid machine will not be released and credit will not be loaded until the cheque has been cleared by the bank.

- 6.2 The OPERATOR shall ensure that every direct or cash deposit contains the full reference number supplied to the OPERATOR. Payments will not be allocated to the OPERATOR without such reference being included with the direct deposit.
- 6.3 The OPERATOR must have a sufficient credit balance in order to sell prepaid airtime and electricity.
- 6.4 The OPERATOR shall ensure that no other simcard is placed into the Creon unit. In the event of another simcard being inserted into the said Creon unit, THETHA THETHA shall be entitled to block the Creon unit from operating and the OPERATOR hereby waives any and all claims which he may have as a result of such interruption of service.
- 6.4 Should the OPERATOR use the sim card supplied with the Creon unit in any other device, the OPERATOR will be held liable for any charges associated with this usage.
- 6.5 The terminal will not be able to sell prepaid airtime or electricity if it has run out of paper.

7. EQUIPMENT

- 7.1 All risk of loss, destruction or damage to or malfunction of the terminal equipment and associated courier fees shall vest in the OPERATOR. The OPERATOR is obliged to insure the goods against damage and theft.

8. BREACH: An event of default shall occur if the OPERATOR

- 8.1 breaches any terms of this agreement or any amendment thereto (all of which are agreed to be material) or;
- 8.2 being a natural person dies, or being a partnership dissolves, or being a private company sustains a change or shareholding; or
- 8.3 abandons the goods; or
- 8.4 the goods are damaged and not repaired, lost or destroyed; or generally does or omits to do anything which may prejudice THETHA THETHA'S rights in terms of this agreement, reputation, or cause THETHA THETHA to suffer any loss or damages. The OPERATOR shall be liable for all costs incidental to maintenance and safekeeping of the goods..

9. FULL AGREEMENT: The parties record that this document constitutes the full agreement between the parties and no alteration, amendment thereto will be binding unless reduced to writing and signed by both parties.

10. WARRANTY

- 10.1 THETHA THETHA shall provide the OPERATOR with a one-year warranty on spare parts. Hardware failure not caused by human error and/or misuse is covered under this warranty. The warranty excludes all consumables and parts such as: magstripe reader, keypad, smart card reader, printer paper, plastic casing and cables. The re-chargeable battery has a 6-month warranty and the charger has a 3-month warranty. . The warranty is subject to the following provisions:
- 10.1.1 **Only legal power sources are used for the goods.** The usage of any illegal power sources shall immediately void the warranty;
- 10.1.3 The warranty does not cover the cables provided;
- 10.1.4 Any tampering with either the sticker at the back of the Creon, or the Creon unit or the sim card will immediately void the warranty. THETHA THETHA shall be entitled to claim all repair and courier costs of the goods for damage caused by the tampering from the OPERATOR
- 10.1.5 The warranty specifically excludes damage caused to the goods by Acts of God or vis maior and specifically excludes damage caused by negligence in any form.

11. INSURANCE

- 11.1.1 The goods shall be covered by optional insurance at a cost of **R 60.00** per month, which sum is payable by the OPERATOR. The insurance policy is included with this agreement. Please delete this clause and initial if you do not wish to take insurance.
- 11.1.2 In the event of an insurance claim, the OPERATOR shall be liable to pay the excess.

12. THEFT OR LOSS

- 13.1 Should the goods be lost or stolen, the OPERATOR must report this occurrence to THETHA THETHA immediately and to a police station within 24 hours.

13. **MARGINS**

NO TRANSACTION CHARGES

Network	Value	Cost	% Margin	Profit	Network	Value	Cost	% Margin	Profit
Vodacom	R 5.00	R 4.80	4.00%	R 0.20	Cell C	R 5.00	R 4.77	4.50%	R 0.23
Vodacom	R 12.00	R 11.52	4.00%	R 0.48	Cell C	R 10.00	R 9.40	6.00%	R 0.60
Vodacom	R 29.00	R 27.84	4.00%	R 1.16	Cell C	R 25.00	R 23.50	6.00%	R 1.50
Vodacom	R 49.00	R 46.92	4.25%	R 2.08	Cell C	R 35.00	R 32.90	6.00%	R 2.10
Vodacom	R 55.00	R 52.66	4.25%	R 2.34	Cell C	R 39.00	R 36.66	6.00%	R 2.34
Vodacom	R 110.00	R 105.32	4.25%	R 4.68	Cell C	R 50.00	R 47.00	6.00%	R 3.00
Vodacom	R 275.00	R 260.56	5.25%	R 14.44	Cell C	R 70.00	R 65.10	7.00%	R 4.90
Vodacom	R 1,000.00	R 927.50	7.25%	R 72.50	Cell C	R 150.00	R 136.50	9.00%	R 13.50
MTN	R 5.00	R 4.85	3.00%	R 0.15	Telkom	R 40.00	R 36.40	9.00%	R 3.60
MTN	R 10.00	R 9.70	3.00%	R 0.30	Telkom	R 50.00	R 45.50	9.00%	R 4.50
MTN	R 15.00	R 14.47	3.50%	R 0.53	Telkom	R 100.00	R 91.00	9.00%	R 9.00
MTN	R 30.00	R 28.95	3.50%	R 1.05	Telkom	R 200.00	R 182.00	9.00%	R 18.00
MTN	R 60.00	R 57.60	4.00%	R 2.40					
MTN	R 180.00	R 170.10	5.50%	R 9.90					
WorldCall	R 10.00	R 9.40	6.00%	R 0.60	Virgin	R 15.00	R 14.32	4.50%	R 0.68
WorldCall	R 50.00	R 46.00	8.00%	R 4.00	Virgin	R 35.00	R 33.25	5.00%	R 1.75
WorldCall	R 100.00	R 91.00	9.00%	R 9.00	Virgin	R 50.00	R 47.50	5.00%	R 2.50
8.ta	R 5.00	R 4.72	5.50%	R 0.27	LottoVoucher	R 5.00	R 4.85	3.00%	R 0.15
8.ta	R 10.00	R 9.45	5.50%	R 0.55	LottoVoucher	R 12.00	R 11.64	3.00%	R 0.36
8.ta	R 20.00	R 18.80	6.00%	R 1.20	LottoVoucher	R 25.00	R 24.25	3.00%	R 0.75
8.ta	R 30.00	R 28.20	6.00%	R 1.80	LottoVoucher	R 50.00	R 48.50	3.00%	R 1.50
8.ta	R 50.00	R 47.00	6.00%	R 3.00	LottoVoucher	R 100.00	R 97.00	3.00%	R 3.00
8.ta	R 100.00	R 93.50	6.50%	R 6.50					
8.ta	R 250.00	R 232.50	7.00%	R 17.50					

Electricity 1.00%

Airtime Cash deposit fee 1.00%

Margins are subject to change depending on market conditions

Electricity areas currently available are attached. Please initial bottom right of each page as confirmation that you are aware of the areas where you can currently vend electricity.

TERMINAL IDENTIFICATION DETAILS: SERIAL #: _____

SIGNED ATon thisday of2011 IN THE PRESENCE OF THE UNDERSIGNED WITNESS

WITNESSES:

1. _____
2. _____

SIGNATORY FOR THE OPERATOR:
 AS SURETY IN PERSONAL CAPACITY (WHERE APPLICABLE) AND IN A REPRESENTATIVE CAPACITY CAPACITY (who by his signature warrants that he is duly authorized thereto)

SIGNED ATon thisday of2011 IN THE PRESENCE OF THE UNDERSIGNED WITNESS

WITNESSES:

1. _____
2. _____

SIGNATORY FOR THETHA THETHA CELLULAR SERVICES IN A REPRESENTATIVE CAPACITY

OFFICE USE ONLY

ELECTRICITY SERVICE PROVIDERS:

Prepaid electricity can be purchased at EasyPay pay-points nationwide:

Take note service providers as at September 2010

Service Provider	Meters in the area	Areas
Breede Valley (Worcester)	11 000	Worcester, De Doorns, De Wet, Hammnshof, Moordkuil, Nuy, Rawsonville, Stettyn, Touws River, Voorsorg, Wilgerboomsriver
City of Cape Town (Blaauwberg)	60 000	Atlantis, Mamre, Pella, Melkbosstrand, Bloubergstrand
City of Cape Town (Tygerberg)	200 000	Belhar, Bellville, Boston, Brackenfell, Delmar, Durbanville, Edgemed, Elsiesrivier, Goedemoed, Goodwood, Kenridge, La Rochelle, Mfuleni, Monte Vista, Oakdale, Parow, Parow Valley, Platteklouf, Ravensmead, Tiervlei, Tygerdale, Welgedacht, Welgemoed
City Property (Pretoria)	3 000	Pretoria
Drakenstein (Paarl)	25 000	Paarl , Wellington, Blouville, Goedehoop, Gouda, Hermon, Simondium, Soetendal, Suider Paarl, Voelvlei, Windmil
Eskom	3 million	National (including Khayalitscha in WC)
Ga-Segonyana (Kuruman)	2000	Kuruman, Bekker, Ga-Mopedi, Gathlose, Mothibistad, Seoding
Govan Mbeki (Secunda)	37 000	Secunda, Bethal, Charl Cilliers, Evander, Kinross, Leandra, Roodebank, Trichardt
Knysna (Vendor must be approved by municipality first)	8000	Knysna, Barrington. Karatara, Sedgefield
Madibeng (Brits)	15 000	Brits, Assen, Besstekrall, Broederstroom, De Wildt, Die Moot, Elandsrand, Hartbeespoort, Hebron, Jacksonstuin, Kgabalatsane, Kleinfonteinstad, Dkosmo, Lerulaneng, Lethabile, Mabolok, Makgabetwane, Mamogaleskraal, Mooinooi, Motshikiri, Pansdrif, Pelindaba, Rashoop, Schoemansville, Skeerpoort, Sonop

Midvaal (Meyerton)	5 000	Meyerton, Daleside, De Deur, Henly-on-Klip, Highburg, Randvaal, Walkerville
MSI	1 000	Nationwide
Power Measurement	3 500	Nationwide
Randfontein	17 000	Randfontein, Finsburg, Kocksoord, Mohlakeng
Richard's Bay/ City of Umhlathuse	7 000	Richard's Bay, Empangeni, Felixton, Ichubo, Mzingwenya, Port Durnford, Vulindlela
Saldanha Municipality	11 412	Only PnP, Shoprite and FNB Atm's
Stellenbosch	30 000	Stellenbosch, Franschhoek, Groot Drakenstein, Kylemore, Lynedoch, Pniel, Steynrust
George		Await outcome of tender
Khara Hais (Upington)	13 000	Upington. Die Rand Flora Park, Oostevore, Blyde veld, Keidebees, Middelpoos, Da quata, Rosedale, Bellview, Uitbreiding 12, Kalksloot, Sesbrugge, Raaswater, Louisvaledorp, Louisvaleweg, Ntsikilelo, Lesiding.
GEMS		Nationwide
PEC		Nationwide
STD Electric		
Mogale City	6 000	Munsieville, Kagiso, Krugersdorp, Magaliesburg, Hekpoort, Maanhaartrand
Centlec Municipality (Bloemfontein)		Bloemfontein, Thaba Nchu, Botshabelo, Dewetsdorp, Fauresmith, Edenburg, Wepener, Jagersfontein, Trompsburg, Vanstadensrus, Smithfield, Zastron, Springfontein, Philippolis, Bethulie, Rouxville, Gariep Dam
Sol Plaatje (Kimberley)	37 940	Kimberley
RMT	60 000	Cape Town areas: Somerset West, Bonteheuwel, Plumstead, Diepriver, Kenilworth, Tokai, Retreat, Kuilsriver, Mitchells Plein, Mouille Point, Kraaifontien and Eesterrivier (Oostenburg municipality), Athlone, Hanover Park, Strand, Gordons Bay

Thetha Thetha will not be held liable for changes made to electricity areas covered by Easy Pay, ESKOM or municipalities.

There is a limit of R500 per purchase for all Eskom meters and a R1000 limit for some municipalities.



INSURANCE POLICY COVERING CREON POINT OF SALE TERMINAL

INSURED DETAILS:

Name: _____
Identity Number: _____
Reference Number: _____
Residential Address: _____
Contact Number: _____
Business Address: _____

1. Defined events: Loss of or damage to the whole or part of the property while anywhere in the world by any accident or misfortune provided that the insured shall be responsible for the first amount payable as stated in this schedule in respect of each and every event except a claim resulting from fire, lightning or explosion.

- Specific exceptions :** The insurer shall not be liable for loss of or damage to property resulting from or caused by:
- (a) theft from any unattended vehicle in the custody or control of the insured or any principal, partner, director or employee of the insured unless the property is contained in a completely closed and securely locked vehicle or the vehicle itself is housed in a securely locked building and entry to or exit from such locked vehicle or building is accompanied by forcible and violent entry or exit;
 - (b) its undergoing a process of cleaning, repair, alteration or restoration;
 - (c) inherent vice or defect, vermin, insects, damp, mildew or rust;
 - (d) the dishonesty of any principal, partner, director or employee of the insured whether acting alone or in collusion with others;
 - (e) detention, confiscation or requisition by customs or other officials or authorities;
 - (f) wear and tear or gradual deterioration (including the gradual action of light or climatic or atmospheric conditions) unless following an accident or misfortune not otherwise excluded;
 - (g) mechanical, electronic or electrical breakdown failure, breakage or derangement unless caused by an accident or misfortune not otherwise excluded;
 - (h) loss of or damage to goods consigned under a bill of lading.
 - (i) damage to goods caused by use of an illegal power source or an incorrect way of charging.

Specific conditions Replacement value condition (if stated in the schedule to be included)

The basis upon which the amount payable is to be calculated shall be either the replacement of the property by similar property in a condition equal to, but not better nor more extensive than, its condition when new or the repair of the property to a condition substantially the same as, but not better than, its condition when new provided that if, at the time of replacement or repair, the sum representing the cost which would have been incurred in replacement if the whole of the property had been lost, destroyed or damaged beyond repair exceeds the sum insured thereon at the commencement of the loss or damage, then the insured shall be considered as being their own insurer for the difference and shall bear a rateable proportion of the loss accordingly.

Specific extensions Increase in cost of working extension (if stated in the schedule to be included) The insurance under this item is limited to expenditure not otherwise recoverable under this section, necessarily and reasonably incurred as a result of loss of or damage to property for which payment is made or liability therefore is admitted under this section, for the purpose of maintaining the normal operation of the business.

Riot and strike extension

Subject otherwise to the terms, conditions, exclusions, exceptions and warranties contained therein, this section is extended to cover loss or damage directly occasioned by or through or in consequence of

- (i) civil commotion, labour disturbances, riot, strike or lockout;
 - (ii) the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any occurrence referred to in (i) above; provided that this extension does not cover
 - (a) loss or damage occurring in the Republic of South Africa or Namibia;
 - (b) consequential or indirect loss or damage of any kind or description whatsoever, other than loss of rent if specifically insured;
 - (c) loss or damage resulting from total or partial cessation of work, or the retarding or interruption or cessation of any process or operation;
 - (d) loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority;
 - (e) loss or damage related to or caused by an occurrence referred to in general exception I (A) (ii), (iii), (iv), (v) or (vi) of this policy or the act of any lawfully established authority in controlling, preventing, suppressing or in any other way dealing with any such occurrence.
- If the company alleges that, by reason of provisos (a), (b), (c), (d) or (e), loss or damage is not covered by this section, not the burden of proving the contrary shall rest on the insured.

Cost and excess

The monthly cost for this insurance policy is **R 60.00**, payable on 1st day of every month into the Theta Theta bank account. The excess (first amount payable in the event of a claim) is 10% of the claim with a minimum of R 500.00. The insured's bank account will be debited for this amount and the insured authorizes Theta Theta to debit his/her account for this amount. Should the insured account have insufficient funds, this insurance policy will then be immediately cancelled.

SIGNED ATon thisday of2011

NAME OF INSURED

SIGNATORY FOR THE INSURED